

ILLINOIS CENTURY NETWORK

BCCS/ICN ORGANIZATION

Submitted for: Information

Summary: This item provides an overview of the ICN transition to BCCS and the BCCS internal realignment by functional areas.

Action Requested: None

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BCCS/ICN ORGANIZATION

Effective July 1, 2004, the Illinois Century Network staff fully transitioned to Central Management Services, Bureau of Communications and Computer Services (BCCS). Coinciding with the transition, the BCCS organization was realigned by key functional areas. As a result, there is no longer an Illinois Century Network organization; rather the staff and their functional responsibilities have been realigned with similar functional areas within the BCCS organization. The new organizational structure allows BCCS to realize greater efficiency with staff and a streamlined workflow. The Illinois Century Network name will continue to be associated with the backbone network and related services and the high level of customer service will continue.

In the new organizational structure, BCCS is aligned by five key areas:

- engineering/technology operations,
- human resources/workforce logistics and training,
- fiscal,
- operations
- information technology.

Engineering/Technology Operations

The ICN engineering and regional technology center staff, along with the telecommunications network, Illinois Wireless Information Network (IWIN), and video engineering groups will be led by Tony Daniels, Chief Technology Officer and Rich Fetter, Senior Division Manager.

Human Resources/Workforce Logistics and Training

This division, led by Julie Moscardelli, will provide ongoing leadership in developing staff training plans, in addition to managing workforce logistics and metrics. Kelly Spence will serve as the BCCS Human Resources liaison to the CMS Bureau of Personnel under Julie's direction.

Fiscal

Paul Romiti, Chief Financial Officer, will continue to lead the Bureau's administration and planning division, in addition to Cindi Hitchcock and the ICN fiscal operations. Warehouse and property control functions for the Bureau will also be aligned within Paul's area of responsibility.

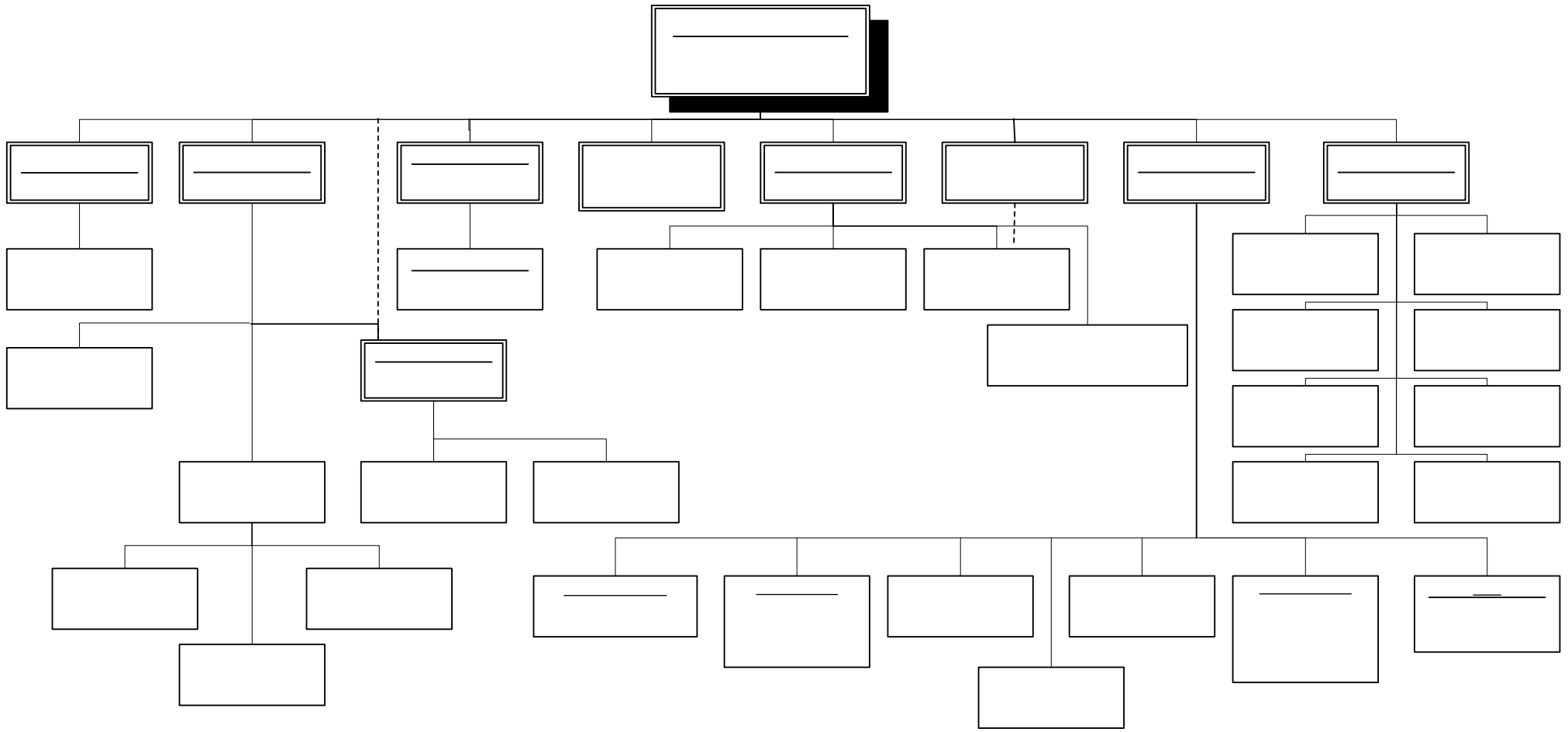
Operations

Lori Sorenson, Chief Operating Officer, will lead all Bureau provisioning and Tier 1 help desk functions including: telecommunications, data, IWIN, and cellular. Additionally, operations will be responsible for ensuring excellent customer service as well as Remedy development and implementation.

Information Technology

Jim Matthews, Chief Information Officer will continue to oversee all information technology areas including: application development; web development; LAN operations; and the data center.

An Enterprise Project Management Office (EPMO) led by Terry Davis has been created to provide project coordination throughout the organization. Additionally, Ted Hasara, Chief of Staff, will work closely with Jay Carlson, the EPMO, and the senior management team to provide overall leadership and coordination throughout the Bureau.



CPO
Terry Davis

CTO
Tony Daniels

Human Resources
Julie Moscard